CHECKING RECONCILEMENT • • THIS FORM IS PROVIDED TO ASSIST YOU IN BALANCING YOUR CHECKING ACCOUNT

	The state of the s	HARGED TO YOUR CHECKING	
HECK NUMBER	AMOUNT	CHECK NUMBER	AMOUNT
		TOTAL >	

PERIOD ENDING		
	20	

 SUBTRACT FROM YOUR CHECK REGISTER ANY CHARGES LISTED ON THIS CHECKING STATEMENT WHICH YOU HAVE NOT PREVIOUSLY DEDUCTED FROM YOUR BALANCE ALSO ADD ANY DIVIDEND.

2. ENTER CHECKING ENDING BALANCE SHOWN ON THIS STATEMENT	\$
+	\$
3. MADE LATER THAN THE ENDING DATE	\$
OF THIS STATEMENT +	\$
TOTAL (2 PLUS 3)	\$
IN YOUR CHECK REGISTER CHECK OFF ALL CHECKS PAID AND IN AREA PRO- VIDED AT LEFT, LIST NUMBERS AND AMOUNTS OF ALL UNPAID CHECKS.	
5. SUBTRACT TOTAL - CHECKS OUTSTANDING -	\$
THIS AMOUNT SHOULD 6. EQUAL YOUR CHECK	\$

IF YOU DO NOT BALANCE

VERIFY ADDITIONS AND SUBTRACTIONS - ABOVE AND IN YOUR CHECK REGISTER COMPARE THE DOLLAR AMOUNTS LISTED ON THIS STATEMENT WITH THE CHECK AMOUNTS LISTED IN YOUR CHECK REGISTER

COMPARE THE DOLLAR AMOUNTS OF DEPOSITS LISTED ON THIS STATEMENT WITH THE DEPOSIT AMOUNTS RECORDED IN YOUR CHECK REGISTER

IN CASE OF ERRORS OR INQUIRIES ABOUT YOUR STATEMENT OF ACCOUNT

The Federal Truth in Lending Act requires prompt correction of mistakes on your statement of account.

- 1. If you want to preserve your rights under the Act, here's what to do if you think your Statement of Account is wrong or if you need more information about an item:
 - a. Write on the Statement of Account or separate sheet of paper (you may telephone your inquiry but doing so will not preserve your rights under this law) the following:
 - Your name and account number.
 - I. A description of the error and an explanation (to the extent you can explain) why you believe it is an error.
 - If you only need more information, explain the item you are not sure about and, if you wish, ask for evidence of the transaction such as a copy of the credit request voucher. Do not send in your copy of any document unless you have a duplicate copy for your records.
 - III. The dollar amount of the suspected error.
 - IV. Any other information (such as your address) which you think will help the Credit Union to identify you or the reason for your complaint or inquiry.
 - b. Send your notice of statement error to the address on your Statement of Account which is listed after the words "DIRECT INQUIRIES TO" or similar wording. Mail it as soon as you can, but in any case, early enough to reach the Credit Union within 60 days after the statement was mailed or otherwise delivered to you.
- The Credit Union must acknowledge all letters pointing out possible errors within 30 days of receipt, unless the Credit Union is able to correct your statement during that 30 days. Within 90 days after receiving your letter, the Credit Union must either correct the error or explain why the Credit Union believes the statement was correct. Once the Credit Union has explained the statement, the Credit Union has no further obligation to you even though you still believe that there is an error, except as provided in paragraph 5 below.
- 3. After the Credit Union has been notified, neither the Credit Union, nor an attorney, nor a collection agency may send you collection letters or take other collection action with respect to the amount in dispute; but periodic statements may be sent to you, and the disputed amount can be applied against your credit limit. You cannot be threatened with damage to your credit rating or sued for the amount in question nor can the disputed amount be reported to a credit bureau or to other creditors as delinquent until the Credit Union has answered your inquiry. However, you remain obligated to pay the parts of your outstanding balance not in dispute.
- 4. If it is determined that the Credit Union has made a mistake on your statement, you will not have to pay any finance charges on any disputed amount. If it turns out that the Credit Union has not made an error, you will have to pay the finance charges on the amount in dispute, and you will have to make up any missed payments on the disputed amount. Unless you have agreed that your statement was correct, the Credit Union must send you a written notification of what you owe.
- 5. If the Credit Union's explanation does not satisfy you and you notify the Credit Union in writing within 10 days after you receive its explanation that you still refuse to pay the disputed amount, the Credit Union may report you to credit bureaus and other creditors and may pursue regular collection procedures. But the Credit Union must also report that you do not owe the money and the Credit Union must let you know to whom such reports were made. Once the matter has been settled between you and the Credit Union, the Credit Union must notify those to whom the Credit Union reported you as delinquent of the subsequent resolution.
- 6. If the Credit Union does not follow these rules, the Credit Union is not allowed to collect the first \$50 of the disputed amount and finance charges, even if the statement turns out to be correct.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS

Write us at the "DIRECT INQUIRES TO" address shown on the front of this statement, or telephone COLLECT at the telephone number shown in the "DIRECT INQUIRES TO" area as soon as you can if you think your statement or receipt is wrong, or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after you receive the FIRST statement on which the error or problem appeared.

- (1) Tell us your name and account number.
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 days to do this, we will recredit your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation.

Each member account insured to \$250,000



University Federal
Credit Union

