# **Phone Banking**

(801) 481-8855 24-Hours a Day

- 1. Call (801) 481-8855 from a touchtone phone.
- After the greeting, enter your account number followed by the # key.
- Enter your access code (PIN\*) followed by the # key. (Your first visit will prompt a password to be setup)
- 4. Enter the last 4 digits of your Social Security Number.

## 1. TRANSACTIONS

- 1. Transfer Funds
- 2. Stop Pay

## 2. INQUIRIES

- 1. Balances on all Accounts
- 2. Specific Account Info
  - 1. Checking and Money Market
    - 1. Recent Transactions
    - 2. Debit Transactions
    - 3. Specific Transaction
      - 1. Debit Transactions
      - 2. Withdrawals
      - 3. Deposits
      - 4. ATM
      - 5. Specific Check (# or Amount)
    - 4. Dividends
    - 5. Balance

### 2. Savings

- 1. Recent Transactions
- 2. Specific Transactions
  - 1. Withdrawals
  - Deposits
    ATM
  - 3. ATT
- Dividends
  Balance

#### 3. Loans

- 1. Recent Transactions
- 2. Last Payment Date/Amount
- 3. Next Payment Date/Amount
- 4. Payoff Amount
- 5. Balance/Available Credit

#### 4. Other

- 1. Recent Transactions
- 2. Specific Transactions
  - 1. Withdrawals
  - 2. Deposits
  - 3. ATM
- 3. Balance

#### 3. CHANGE PIN

## **4. CHANGE MEMBER**

Press \* at anytime to return to the main menu

Press # to end the call